

Just In Case - Retreat Cancellation Policy



We hope you can join us for any of our Blue Echoes Retreats!

Both you - the participant - and us - the host - make financial commitments to ensure these Blue Echoes Retreats happen and it is our intention to be as upfront as possible about the cancellation process.

We hope cancelling is not something either of us ever has to do, but communicating and understanding our options upfront is the best way to make sure we are on the same page. If there are circumstances that require you - or us - to cancel one of our events, we want to lay out our policy so you know in advance and can plan accordingly.

Retreat Payment

You can reserve your place at a Blue Echoes Retreat by paying a deposit or paying the full balance amount. The full balance is due by a specified DATE, which is at least 30 days in advance of the Retreat.

Once your deposit and/or balance is paid, you will receive a confirmation email from us that we received it.

Cancellation Policy

If YOU Cancel the Blue Echoes Retreat:

All cancellation requests must be made by the Balance Due date in writing to the host at this email address : info@nicola-mackenzie.com

If you cancel 30 days or more before the Retreat Starting Date, you will receive a full refund, less 100 Euro processing fee.

If you cancel less than 30 days before the Retreat Starting Date, you will receive a 100% credit to the following year's Blue Echoes Retreat offerings, to be used within 12 months.

Blue Echoes registrations and fees are not transferable to other people or events.

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness. If you cancel your participation for any reason, the cancellation policy will apply, with no exceptions, in order to honour our financial commitments.

If WE Cancel the Blue Echoes Retreat

If a Blue Echoes Retreat is cancelled by the host, you will receive a full refund on your balance or deposit, or if preferred, a credit towards another Blue Echoes Retreat.

We have never had to cancel a Blue Echoes Retreat, however, if we do cancel one due to too few participants, we will refund you all deposits and payments you have paid. This decision will be made at least 30 days in advance of the Blue Echoes Retreat.

Unfortunately, we cannot compensate you for airfare or travel costs incurred. In the unlikely event that we must cancel a retreat due to weather, natural disaster or an Act of God, we will refund you within 30 days.

To protect yourself and to reduce these risks, we highly recommend you purchase travel insurance.

Travel Insurance Is Recommended - Just In Case!

The best way to protect yourself from any unforeseen circumstance is to purchase travel insurance. It is quite comprehensive and covers many potentials and incidents, including:

- if you cancel your participation in the retreat
- If a Blue Echoes retreat is cancelled due to weather, natural disaster, or not enough participants
- Medical expenses, injuries or unexpected illness
- Any lost luggage or damaged items
- Cancelled flights, airline delays or travel issues

Below is a link to Martin Lewis travel insurance with 16 need-to-knows:

<https://www.moneysavingexpert.com/insurance/cheap-travel-insurance/>

Do you have any more questions about the Blue Echoes Retreat or our policy?

Please email us here : **info@nicola-mackenzie.com**